

**Quest Sports Science Center's**  
**Cancellation Policies**

**All fees must be paid in full, by cash or check, at the end of services provided.**

1. If a participant of Quest Sports Science Center is unable to make his/her appointment he/she must call the Quest Sports Science Center main phone number, 410-626-1566, to cancel. The appointment **must be cancelled 24 hours in advance** and at this time the appointment may be rescheduled. If the participant *fails* to call and misses his/her appointment, it will result in the forfeiture of that appointment and the participant must pay **IN FULL** for the services not rendered.

2. If the participant needs to terminate a physiological test due to unforeseen circumstances (i.e. pain or discomfort, injury, etc.), the participant must render 50% of the cost of the test that was terminated. The participant may reschedule at a later date, but will be charged the full amount for the re-test.

3. The contract agreed upon by the participant and Quest Sports Science Center for the CompuTrainer system cannot be changed within the contract guidelines. If the participant wishes to terminate his/her CompuTrainer package, the following must be completed:

A. In writing, the participant must deliver in person or by certified mail (return receipt requested) their wishes to terminate the CompuTrainer contract. The reasons must address to Quest and prove to be legitimate and outlined in detail.

B. Once Quest Sports Science Center has agreed upon the reason for termination, the client will be entitled to a prorated portion of the unused amount.

I acknowledge that I have read the above and understand Quest Sports Science Center's Cancellation Policies.

\_\_\_\_\_

Date

\_\_\_\_\_

Signature

\_\_\_\_\_

Signature of Parent/Guardian, if under 18 y.o.